



**GUERRINI MARINE  
CONSTRUCTION**

Diving and Salvage



## QUALITY MANAGEMENT POLICY

Since its inception, GMC has endeavoured to satisfy his client by offering a services of the highest quality standard as well as promoting his organization growth to be know as number one in the industry. Today, Quality ranks alongside with safety and protection of the environment as one of the overriding concerns of all personnel within our organization.

The aim of our quality policy is to mobilise all our resources to ensure the satisfaction of our clients and organization growth. This policy focuses on three areas:

1. Anticipating client requirements : we undertake to continually offer the best products and services available by making consistent efforts to innovate and by listening to clients.
2. Controlling our services : we guarantee to respect the commitments we undertake to our clients by incorporating our processes within a quality assurance system and systematically monitoring relevant performance evaluators.
3. Increasing our responsiveness : we consider it our obligation to maintain and develop teams of professionals around the world, who are regularly given high-level training and are able to respond quickly and effectively to the requirements of our clients and unexpected factors which may arise in our working environment. Promoting the conviction that all accidents can be avoided ;

Quality is essential for retaining the confidence of our clients . Indeed it is one of the conditions necessary for our profitability . We undertake, by virtue of an ambitious and energetic quality programme, to do our utmost to ensure that our quality policy is shared and applied by everyone in their respective areas of business so we can all reach the goal of sustainable development and permanent improvement in our businesses.

Cape Town 13 January, 2011

SHEQ/GMC83/REV03

**Adriano Guerrini**  
Chief Executive Officer

A handwritten signature in black ink, appearing to be 'A. Guerrini', written over a white background.